

## COMMISSION ON DENTAL ACCREDITATION

## **Program COMMENTS**

The Sheridan College Dental Hygiene Program is scheduled for a site visit by the American Dental Association, Commission on Dental Accreditation on April 29 and 30, 2025. If you wish to submit a comment regarding the accreditation standards, it must be received by the Commission Office 60 days prior to the site visit (February 28<sup>th</sup>, 2025). Comments must pertain to the accreditation standards, signed or unsigned comments will be accepted. Signatures will be removed prior to the Commission Office forwarding them to the Sheridan College Dental Hygiene Program. A copy of the appropriate accreditation standards and/or the Commission's policy and procedure for submission of complaints may be obtained by contacting the Commission at 211 East Chicago Avenue, Chicago, IL 60611-2678 or by calling 1-312-440-4653.

Individuals who are interested in submitting third party comments, may contact the Commission office for submission guidance. Third party comments should be emailed to the appropriate Commission staff; comments should not be sent to the Commission office via the US Postal Service.

60-DAY DEADLINE FOR RECEIPT OF COMMENTS IN THE COMMISSION OFFICE. Please email comments to the appropriate CODA staff. Staff emails are found at: <u>https://coda.ada.org/about-coda/coda-staff</u>

## **Program COMPLAINTS**

Individuals have the right to file complaints about the program with the commission on Dental Accreditation. The complaint must be related to the Commission's accreditation standards and/or policies and procedures used in the accreditation process. A copy of the complaint must also be filed with the program office. The program must maintain a record of student complaints received since the Commission's last comprehensive review of the program. The entire policy on "complaints" can be found in the Commission's <u>Evaluation Policies and Procedures</u> manual.

The Commission on Dental Accreditation will review complaints that relate to a program's compliance with the accreditation standards. The Commission is interested in the sustained quality and continued improvement of dental and dental-related education programs but does not intervene on behalf of individuals or act as a court of appeal for treatment received by patients or individuals in matters of admission, appointment, promotion or dismissal of faculty, staff or students.

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